How to Configure VPN Access for Personal and non-Managed University Devices

VPN access allows you to access critical University resources while off campus. This guide highlights the first step of this process, the download & installation of the FortiClient software.
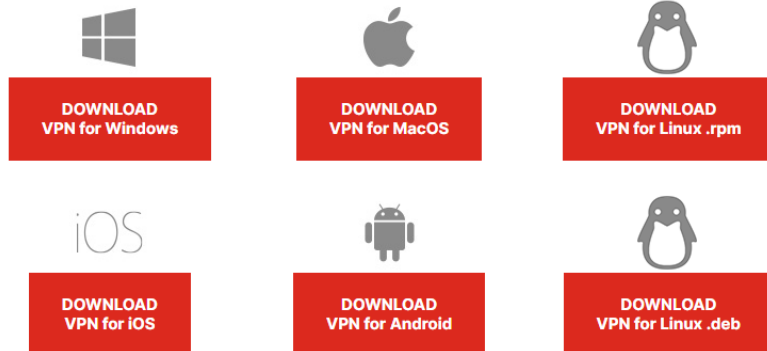
1. Open a web browser and navigate to https://www.fortinet.com/support/product-downloads#vpn
2. Choose the version of FortiClient VPN Only

FortiClient VPN

The VPN-only version of FortiClient offers SSL VPN and IPSecVPN, but does not include any support. Download the best VPN software for multiple devices.

Remote Access

✓ SSL VPN with MFA
✓ IPSEC VPN with MFA

DOWNLOAD VPN for Windows

DOWNLOAD VPN for MacOS

DOWNLOAD VPN for Linux .rpm

iOS

DOWNLOAD VPN for iOS

DOWNLOAD VPN for Android

DOWNLOAD VPN for Linux .deb

3. Run the installer from your Downloads. Follow the prompts to install the software.

<p align="center"><strong style="color:red">IMPORTANT - If you are using a Mac there are additional steps to allow you to connect through FortiClient.</p>

4. **MAC ONLY** – You will need to enable the FortiTray extension. This can be done by using the following instructions:
   - For macOS Sequoia (version 15 & above), go to *Settings > General > Login Items & Extensions > Network Extensions*.
   - For previous macOS versions, go to *Settings > Privacy & Security*.

5. Open Forticlient. Check and accept the statement. Then click on Configure VPN on the next screen.
6. Configure your VPN connection with the following settings. Click Save.

Connection Name	UConnect MFA
Description	
Remote Gateway	uconnect.louisiana.edu ✖
	➕ Add Remote Gateway
	☑ Customize port 10443
Single Sign On Settings	☑ Enable Single Sign On (SSO) for VPN Tunnel
	☐ Use external browser as user-agent for saml user authentication
	☐ Enable auto-login with Azure Active Directory
Client Certificate	None
	☐ Enable Dual-stack IPv4/IPv6 address

Cancel   Save

7. Click Connect.

UConnect MFA

Connect

8. After clicking connect you will have a window pop up prompting you to login with your ULID@louisiana.edu email & password. You will then need to verify MFA. Once that is complete you should start to connect.