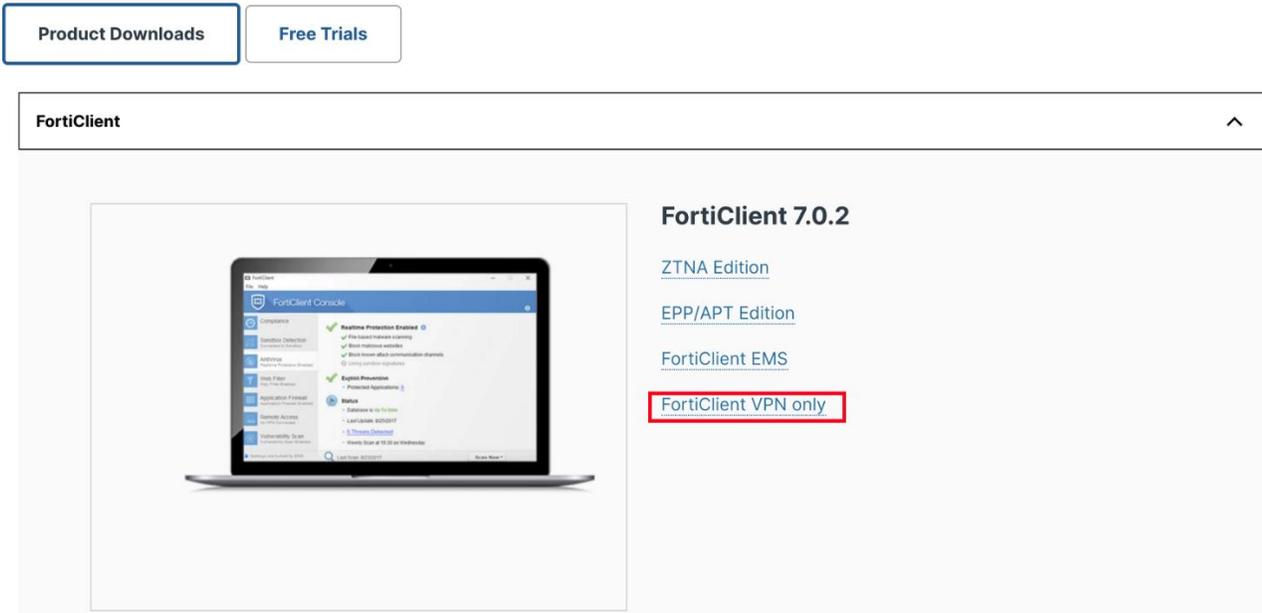


## STEP ONE – Download & Install FortiClient

VPN access (remoting into your office machine) is a two-step process. This PDF is for step-one in that process, the download & install of the FortiClient software.

**IMPORTANT: These instructions DO NOT need to be completed on your University desktop, they are to be completed on whatever machine you are using to remote into your University desktop.**

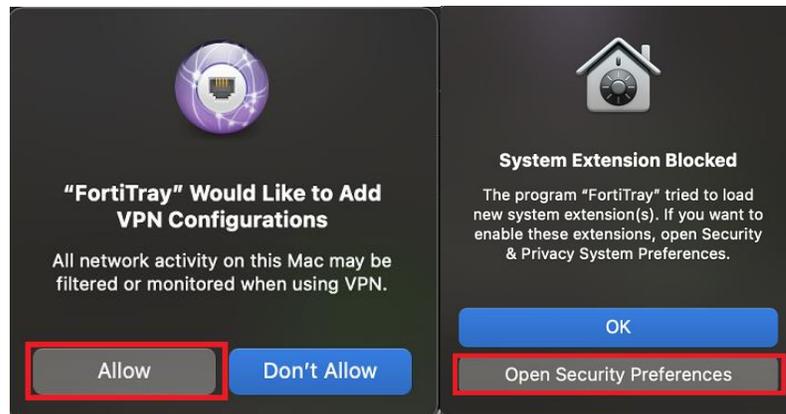
1. Open a web browser and navigate to <https://www.forticlient.com/downloads>
2. Choose the version of **FortiClient VPN Only**

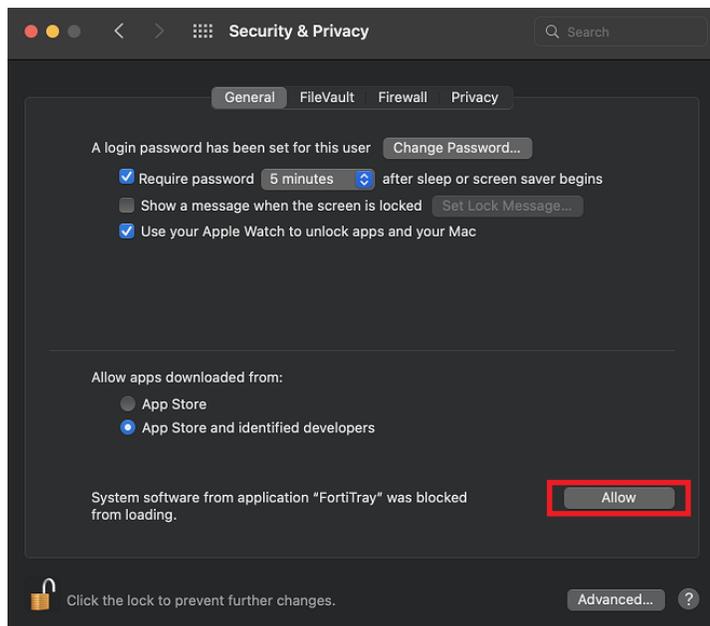


3. Run the installer from your Downloads. Follow the prompts to install the software.  
\*\*If you are doing this on a University Laptop, you will need to contact the IT Service Desk for assistance with starting the install. Please call 337-482-4357 for assistance.

**IMPORTANT - If you are using a Mac there are additional steps to allow you to connect through Forticlient.**

4. **MAC ONLY** – The following pop-ups will appear after installation. Please click Allow and then Open Security Preferences and click Allow as shown in the screenshots below.





5. Open Forticlient. Check and accept the statement. Then click on Configure VPN on next screen.
6. Configure your VPN connection with the following settings.

**New VPN Connection**

VPN: **SSL-VPN** | IPsec VPN

Connection Name: UConnect

Description: UL VPN

Remote Gateway: uconnect.louisiana.edu ✕  
+Add Remote Gateway

Customize port: 10443

Client Certificate: None

Authentication:  Prompt on login |  Save login

7. Click Save
8. In the FortiClient Console, enter in your ULID & password > click Connect  
**IMPORTANT - Use a capital C in your ULID, failing to do so will cause an authentication error.**

VPN Name: UConnect

Username: C00000000

Password: .....

**Connect**

**Once you have successfully logged into the FortiClient, please move on to the STEP TWO PDF with instructions on remoting into your office machine if you need to remote into a computer that lives on campus.**